

# Assam Skill University

Mangaldoi, District: Darrang, Assam - 784125 City Office: 3<sup>rd</sup> Floor, DECT Office Complex, Rehabari, Guwahati, Assam 781008 Website: www.asu.ac.in

### NOTIFICATION

#### Students' Grievance Redressal Committee (SGRC)

As per University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 the Competent Authority of Assam Skill University is pleased to appoint a **Ombudsperson** and also has constituted the **Students' Grievance Redressal Committee** (**SGRC**) with the following members:

## A. Ombudsperson:

Prof. Munindra Kakati - Former Vice-Chancellor of Assam Rajiv Gandhi University of Cooperative Management (ARGUCOM).

# B. Students' Grievance Redressal Committee (SGRC):

Sl. No	Name & Designation	Nominated as
i.	Prof. Manoj Kumar Deka, Academic Head	Chairperson
ii.	Dr. Abdul Hannan, Asst. Prof. (IT)	Member
iii.	Dr. Subhajit Das, Asst. Prof. (Mechanical)	Member
iv.	Dr. Deep Jyoti Gurung, Asst. Prof. (Applied Management)	Member
V.	Shri. Bibhuti B. Bharadwaj, Asst. Prof. (Civil)	Member
vi.	Ms. Barshneya Talukdar, Jr. Instructor (IT)	Women Member
vii.	A representative from Student (As nominated by Academic Head)	Special Invitee

The Ombudsperson and SGRC, Assam Skill University shall exercise its powers and functions as per University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

The term of Ombudsperson and the members of SGRC shall be for a period of 2 years from the date of issue of this notification.

#### C. Online Grievances Redressal Mechanism:

Provision has been made available in the Institute website (www.asu.ac.in), for registering the grievance through grievance@asu.ac.in. The students and their parents may submit / register any grievance online, which will be accessed by the Chairperson, SGRC and appropriate action taken and the decision of the committee will be intimated to the complainant accordingly.

This has approval of the Competent Authority.

Helpline No. 8638934294

Sd/-

Registrar

Assam Skill University

Memo No-ASU/Int.Com./2024/84/2 3/13 O Copy to:

Dated Guwahati 22.11.2024

- 1. PS to Hon'ble Vice-Chancellor, ASU- For kind information of the Hon'ble Vice Chancellor
- 2. Prof. Munindra Kakati- For kind information and cooperation.
- 3. All Committee Members.
- Programme Cum System Analyst- To upload in the University website & provide login credential to the Chairperson, SGRC.
- 5. All Notice Board.

Registrar Assam Skill University